# **CUSTOMER INFORMATION**

## 1a. Awarded Special Item Numbers (SINs):

## **SINs and Descriptions**

SIN 541330ENG - Engineering Services

SIN 541420 - Engineering System Design and Integration Services

SIN 541611 - Management and Financial Consulting, Acquisition and Grants Management Support

SIN 541715 - Engineering Research and Development and Strategic Planning

SIN OLM – Order-Level Materials (OLM's)

- **1b.** Identification of the lowest priced rate and labor category title for each SIN: Refer to page 8 within the pricelist.
- 1c. Descriptions of all corresponding commercial job titles with experience, function responsibility and education: Refer to pages 6 to 8 within the pricelist.
- 2. Maximum Order:
  - SIN OLM \$250,000
  - SINs 541330 ENG, 541420, 541611, 541715 **\$1,000,000**
- 3. Minimum Order: \$100.00.
- **4. Geographic Scope of Contract**: Domestic Delivery The 48 contiguous states and the District of Columbia, Alaska, Hawaii, all US Territories and possessions and the Commonwealth of Puerto Rico.
- 5. Point of Production:

SDS International, Inc. 1380 Central Park Blvd, Suite 203 Fredericksburg, VA 22401

6. Government Net Prices (discounts already deducted).

- **7. Quantity Discounts**. Up to 1% quantity discount for individual task orders exceeding \$1,000.000.00.
- **8.** Prompt payment terms. Net 30 Days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
- **9. Foreign items.** None.

**10a.** Time of delivery. The contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below.

SINs: 541330ENG, 541420, 541611, 561715, OLM - Within 45 days from receipt of order or upon agreement between SDS International, Inc. and the Ordering Activity.

**10b. Expedited delivery**. When the Federal Supply Schedule contract delivery period does not meet the bona fide expedited delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the contractor for the purpose of obtaining accelerated delivery. The contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the contractor in writing.) If the contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

### 10c. Overnight and 2-day delivery. Not Applicable

**10d. Urgent Requirements.** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the contractor for the purpose of obtaining accelerated delivery. The contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the contractor in writing.) If the contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

#### 11. FOB Point: Destination

#### 12a. Ordering address:

SDS International, Inc. 1380 Central Park Blvd, Suite 203 Fredericksburg, VA 22401

POC: Bruce A. Miller bamiller@sdslink.com 540-424-5926

**12b. Ordering Procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

### 13. Payment address:

SDS International, Inc. 1380 Central Park Blvd, Suite 203 Fredericksburg, VA 22401 POC: Bruce A. Miller

- **14.** Contractor Commitments, Warranties and Representations: For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
  - (1) Time of delivery/installation quotations for individual orders;
  - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
  - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- 15. Export packing charges. N/A
- 16. Terms and conditions of rental, maintenance, and repair. N/A
- 17. Terms and conditions of installation. N/A
- 18a. Terms and conditions of repair parts. N/A
- 18b. Terms and conditions for any other services. N/A
- 19. List of service and distribution points. N/A
- 20. List of participating dealers. N/A
- 21. Preventive maintenance. N/A
- 22a. Special attributes. N/A
- **22b. 508 Compliance.** Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

# www.sdslink.com

The EIT standard can be found at: <a href="www.Section508.gov/">www.Section508.gov/</a>.

- 23. Data Universal Number System (DUNS) number. 557394673
- 24. System for Award Management (SAM) database. Registered.